

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 29<sup>th</sup> day of February 2020**  
**C.G.No:89/2019-20/Vijayawada Circle**

**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Independent Member**

***Between***

N. Penchalaiah,  
C/o. Vijayawada Alloy Casting,  
Plot No.8, I<sup>st</sup> Road,  
JRD Kanur,  
Vijayawada,  
Krishna –Dist.

Complainant

***AND***

1. Senior Accounts Officer/O/Vijayawada
2. Chief General Manager/ R&C/Tirupati
3. Superintending Engineer/O/Vijayawada

Respondents

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**ORDER**

1. Complainant filed a petition before the forum regarding withdrawal of bank charges levied on his HT service bearing No. VJA-891 and refund of that amount.
2. The respondent No.3 submitted his written submission to the forum stating that bank charges which were levied in the complainant bank account No.62352175650 by banker was withdrawn for an amount of Rs.6,549/- through revenue journal to HT.SC.No.VJA 891.
3. Complainant when contacted over phone by the staff of the forum on 19.02.2020 at 12.40 P.M. he expressed his satisfaction in resolving his grievance.
4. In as much as the grievance of the complainant was resolved by the respondents the complaint is disposed off.

**DESPATCHED**  
**DATE 01/03**

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 29<sup>th</sup> February 2020.

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

**Forwarded By Order**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.